



DATA SHEET

MAXIMO GxP COMPLIANT CLOUD SOLUTIONS

Grable Services is proud to offer Maximo GxP cloud solutions & Services – the industry leading, complete asset lifecycle management that helps you maximize returns on your capital assets.



Our validated Maximo Cloud SaaS & Hosting solutions are perfect for:

- Pharmaceutical
- Biotech
- Medical Device
- LIMS
- Software vendors serving GxP regulated clients

With GCS's 21 CFR Part 11 Compliant Maximo Cloud you get all the benefits of cloud hosting, such as scalability, elasticity, availability– as well as security, compliance and control over the Maximo data that your business requires. Your mission critical Maximo data is stored in our secure environment that is always audit ready.

- Greatly simplify your data security
- Drastically reduce your IT costs
- Eliminate IT compliance headaches
- Experience unlimited scalability

OUR MAXIMO CLOUD PACKAGE INCLUDES:

- ❖ Maximo Cloud with redundant Infrastructure.
- ❖ Best of breed Cloud Security.
- ❖ All Hardware and Software needed to run Maximo effectively.
- ❖ Infrastructure Hardware & Software upgrades.
- ❖ Bundled Mobile Software.
- ❖ 99.99% Production Uptime.
- ❖ All patching of supporting infrastructure included.
- ❖ 1 Production & 1 Non-Production Environments.
- ❖ Disaster Recovery.
- ❖ Help Desk Support.
- ❖ Online and 800 support ticket submission.
- ❖ Industry Standard Service Level Agreement.
- ❖ Hourly Backups.
- ❖ Maximo Admin Services.
- ❖ Maximo Maintained by people with more than 15 years' experience.
- ❖ Advanced Intrusion Detection & Prevention.
- ❖ Anti-Virus Protection.
- ❖ 24 x 7 system monitoring.
- ❖ Virtualized Servers.
- ❖ Options for hosting additional 3rd party Maximo related suites.
- ❖ Secure Maximo Integration Options.
- ❖ Maximo database options.
- ❖ Maximo Implementation and project deployment options by seasoned veterans.
- ❖ Additional options available upon request.

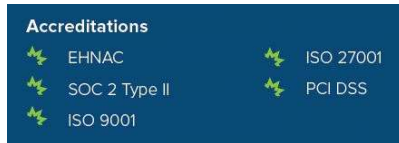
THE GRABLE SERVICES DIFFERENCE

Maximo as a cloud based service lets you eliminate hardware or software costs while focusing on what's most important: your core business. With fast and reliable support from our team of seasoned professionals, there's no worry involved when it comes to resolving technical issues or

wondering about system administration and upgrades. We provide a full package of services with around the clock monitoring, giving you peace of mind and helping you operate more efficiently.

21 CFR Part 11 Compliant Maximo Cloud Hosting

With GCS's 21 CFR Part 11 Compliant Maximo Cloud you get all the benefits of cloud hosting, such as scalability, elasticity, availability— as well as security, compliance and control over the Maximo data that your business requires. Your mission critical Maximo data is stored in our secure environment that is always audit ready.



Finding a compliant hosting company that understands 21 CFR Part 11 requirements is not an easy task. Our fine-tuned, robust quality system exceeds industry best practices for Life Sciences organizations. Our Quality System assures that your regulatory concerns, such as 21 CFR Part 11 (and a host of other regulations such as Annex 11, and the cGMP's) are built into every step of the planning, delivery, and maintenance of our Maximo hosted solution.

Our Compliant data centers fulfill the following obligations for 21 CFR Part 11 Compliance:

- The Data Center has conducted a 21 CFR Part 11 assessment.
- All our Data Center facilities have been validated and are under change control - everything within the Data Centers has been validated.
- We have a comprehensive quality management system in place - boasting over 50 compliance policies, procedures, and forms.
- Quality Team - we have in-house CISA and CRISC staff to oversee the validated state of our compliant Data Centers.
- Every Data Center employee has a customized training schedule.
- Our Data Center is completely transparent - we are always audit ready

- Under change control
- IQ/OQ/PQ
- IDS/IPS Monitoring/remediation
- Plug & Play Compliance

With GCS's GxP compliant Maximo cloud hosting solutions you get the security, compliance and control over your data that regulated companies require. Your business-critical data and applications are stored in our secure validated Data Center that is constantly ready for audit.

We offer compliant hosting solutions to companies located in both North America and Europe. Our compliant data center solutions are validated against 21 CFR Part 11, 210, 211 & 820, Annex 11, cGMP's and both HIPAA HITECH.

OUR MAXIMO SERVICES INCLUDE:

- ❖ Maximo Best Practice Implementation & Configuration.
- ❖ EAM Consulting Services.
- ❖ Maximo installation & upkeep validation.
- ❖ Maximo Upgrades.
- ❖ Mobile Data Collection and Work Management consulting & deployment.
- ❖ Maximo Training.
- ❖ Maximo Integrations.
- ❖ Supply Chain Consulting Services.

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³ Requires GCS professional services.

⁴ Requires purchase of the Hosting platform and services.

1242 SW. PINE ISLAND RD. SUITE 42-215 CAPE

1. 844.859.9243 INFO@GRABLESERVICES.COM